

8838- Tiberius	
AM	Two guests checked out. Two remain. Been at Aria all shift.
PM	
ON	Extend the room to July 7. Main guest sleeping in villa.
8870- Cleopatra	
AM	Guest TV would not shut off in Master BR. Tom fixed.
PM	
ON	No contact with guest
8875- Mark Anthony	
AM	Guests were out all shift. Left early to go gaming and returned to PH at 230p.
PM	
ON	Delivered coffee, breakfast, and newspapers at 5am.
8881- Hadrian	
AM	[Dine in Villa and watched soccer.]
PM	
ON	Main guest played in Poker room till 6:50am. Some guest having drink in villa
8882- Trajan	
AM	[Dine in Villa and watched soccer.]
PM	
ON	Main guest playing in Poker room
8883- Titus	
AM	Dine in Villa and watched soccer. Telecom moved DSL from LR to Media Room
PM	
ON	4 guest wake up at 4:30am & had breakfast.
8886- Claudius	
AM	VIO not completed. Just need to count CGS. Engineer completed walkthrough.
PM	
ON	
8887- Marcus Aurelius	
AM	Dined in Villa and watched soccer
PM	
ON	4 ppl in room. Main guest wake up at 5am.
8888- Constantine	
AM	[Dined in Villa and watched soccer]
PM	
ON	All guest went to sleep at 2am

threw Yung | Manager
Luxury Hotel Operations

Rm7 played for an hour (8887)

R7 in play

Guest played in R7 till 5am. Still have 2 guest playing in R1

Hospitality Events

Graves set up Exec Breakfast last night

Communicated with Chef Chad for the food pick up at 8:30am

28th/29th Floor Penthouses

2902 requests we hold baby items until next visit. Adding to SOP for CD new manager. Will be stored in LHO Liquor storage and pulled much like James Bond's items for 2814/6858/NT

Store the MG stuff in our liquor room

68th/ 69th XT Penthouse

XT6978 requested Butler service.

Served breakfast for 6858 at 6am

8800- Neptune

8805- Artemis & 8810- Helios

Guests had lunch with guests from 8886. Total 12 guests dining. Butler said guests will start checking out at 630p. Final check out should be around 8pm tonight. Had TV issue at 8am. Orlie fixed it.

Guests checked out at 6:45p, need VIO, emailed FE team for receipts from outside KJ and Hot&Juicy, haven't received yet

VIO completed

8818- Augustus

Ordered breakfast and lunch. Bev MOD, OHS & GS did not have Williams Selyem Pinot Noir for guest to take home tomorrow. EK is checking further.

No luck with Pinot Noir. Emailed John Paddon if he can get them early in the morning tomorrow, so far guest has not asked about it yet. Main guest will check out before 9a. Has different breakfast time order posted in dispatcher's office

Found 2 bottles of Pinot Noir from Central. C/O today & limo at 11:30a. Breakfast time order at 7:45a/8:15a/9:15a.

8828- Julius

Checked out. Needs VIO

VIO completed

8838 - Tiberius

Watched soccer all day. Ordered breakfast and lunch.

ests went to Aria around 5p, 1 couple and main guest will checkout tomorrow, please post all charges to Chuchai from now on per Peter J

3 guest in villa. Informed dispatcher to post all charges to Waraporn

8870 - Cleopatra

Guest called housekeeping asking us to check if curling iron still plugged in. Went to PH. No issues.

No contact with guest

No contact with guest

8875 - Mark Anthony

Daughter arrived 1235p. Main guest arrived 230p. Butler M&G both guests with keys. (Guest gave us \$20 to pick up puppy diapers.) Host requested "lots of newspapers" for potty training. Picked up 5 sets of Lobby Store.

Guests had dinner at GR and rested in villa. Some more news paper on MOD desk in case guest requests more

Served 2 silax of coffee at 4:30am & delivered all newspapers. Rush laundry need to be back today

8881 - Hadrian

UPS send for two items. Tracking numbers listed in email to LHO Team. Made copies for documents and placed on Jen's desk. Will arrive on Wednesday. Dined throughout the morning and afternoon. (Watching soccer all day.)

served all day, busy throughout.

All guest hanging out at bar area

8882 - Trajan

Dined throughout the morning and afternoon. Watching soccer all day.

served all day, busy throughout.

(5ppl in media room. Waiting to watch soccer)

8883 - Titus

Dined throughout the morning and afternoon. Watching soccer all day.

Guest went to Aria

Played in R7 till 5am. Wake up call for Mr. Guo (Master) at 8am. Lady want seamstress come by 10am.

8886 - Claudius

Dined with 8805 all day and watched soccer. Checking out from 630p to 8p.

Guest checked out at 8:30p, need VIO

Need VIO (only counting)

8887 - Marcus Aurelius

Dined throughout the morning and afternoon. Watched soccer all day.

Guests went to Rio for Poker and one came back around 10p

Mr. Lo went to sleep at 2:30p. All other guest went to sleep at 5am. Prepare breakfast at kitchen

8888 - Constantine

(Butler Rana was busy serving guests all day as they watched soccer.)

Served Shabu Shabu for dinner

PM	main guest and assistant came to CP and played in PDR6 for an hour, slept in villa for an hour and went back to MGM.
ON	No one in villa.
8838 - Fibrius	
AM	Two guests in PH now. Four guests had lunch. Young couple went shopping at 2pm.
PM	[2 guests and Mr. Boonchai went to Aria at 5p and haven't been back yet.] No guest in villa
ON	All guest went to sleep at 3a. No breakfast time order.
8870 - Cleopatra	
AM	No requests for service
PM	Guest called down for USB for printer, made some copies for the guest. HOTSOS'd for light for refrigerator
ON	No contact with guest
8875 - Mark Anthony	
AM	Pulled amenity. Pushed to Beverage refrigerator. Need to push to PH for guest's 11am arrival. Flowers set by Paul today.
PM	
ON	[Chef Chad confirmed IRD carry buttermilk, special request from guest.]
8881 - Hadrian	
AM	[Guests were supposed to go to Wet Republic but didn't go. Ate in Villa. Watching World Cup.] Sent Fend shoes to Mike's Shor repair. Returned to guest at 3:30p.
PM	Guests were in villa, served all night. Serving shabu shabu for 8 guests from BN9 at 10p
ON	Wake up call for Mr. Yong at 8:30a. Susanna want to know how long it takes for mailing the gift to London & she also has a gift mail to Macau. Shirley & Candy have Qua appointment at 1p.
8882 - Trajan	
AM	[Guests were supposed to go to Wet Republic but didn't go. Ate in Villa. Watching World Cup.]
PM	Guests were in and out, served multiple times. Guests are in villa
ON	Main guest played in poker room till 5:45am.
8883 - Titus	
AM	Guests had lunch in room. Stayed in Villa all shift.
PM	picked up Ms. C at 4p from Qua, guests are in villa, served food at 5p
ON	Wake up call for Mr. Guo & Mr. Li at 7:45am.
8886 - Claudius	
AM	Main guest went to Executive Meeting at 230p.
PM	Guests came back at 6:30p from golfing and had dinner in EC at 9p / have rush laundry to be back by tonight, checking out tomorrow afternoon
ON	C/O today at 8p. Wake up call for Mr. Lee's girl friend at 10:30a. [Mr. Lee will go to have breakfast in 8805 at 8:30a. All guest will have lunch at 8805 at 11:30a. FE will get the food from KJ.]
8887 - Marcus Aurelius	
AM	Guests stayed in Villa all day. Ordered food and watching soccer matches.
PM	Guests came back from meeting at 4:30p, 5 guests chat in living room all night

ON	Wake up call for master bedroom at 11am. Guest preorder lunch at 12:30p. Communicated with chef Jose for all special non-menu items.
	8888 - Constantine
AM	Main guest in room a shift. Some were to go to Wet Republic with 81 and 82. Did not go. Stayed in Villa all day
PM	Guests were in villa. Make-Up is done. Served dinner from BN9 in villa.
ON	Main guest went to sleep at 2am.

Jenther Yung | Manager
Luxury Hotel Operations
Caesars Palace Las Vegas
3570 Las Vegas Blvd South
Las Vegas, Nv, 89109
Office 702-
Cell 702-
@caesarspalace.com



ON	Balloon all set in villa. Need flowers in fountain by 2p, pink rose bouquet in master bedroom with card / Partial Asian PT Amenity Setup in butler walk in cooler, lots of special notes
	8882- Trajan
AM	
PM	
ON	Villa inspected, partial Asian PT Setup in Butler's Walkin Cooler / need to fix TV in Media Room
	8883- Titus
AM	
PM	
ON	Villa inspected, partial Asian PT Setup in Butler's Walkin Cooler / need to fix TV in Master
	8886- Claudius
AM	Room tour with Ramesh and Karlos LaSane today 2:45p. Walkthrough completed and water set in 8886. Waters set on silver tray. Bar napkins. Butler wear white gloves
PM	
ON	
	8887- Marcus Aurelius
AM	
PM	
ON	
	8888- Constantine
AM	J Wu unaware of 3 main guest's arrivals today when I coordinated the transition of the Assistants from 88 to their standard rooms. Per Butler M Li, Joann was told by Theresa. 8888 has two T/W's. XT5651 and XT6981. FE would like 69th floor Butler.
PM	
ON	3 guests and Chris were in and out. Guests were up until late using computer. Main guest arrivin 4p, Need Amenity, not setup yet

Eunice Kim
 Luxury Hotel Operation Manager
 Caesars Palace
 3570 Las Vegas Boulevard South
 Las Vegas, Nevada 89109

Cell: [REDACTED]
 Office: 702 [REDACTED]
 Email: [REDACTED]@caesarspalace.com



PM	
ON	
8881- Hadrian	
AM	
PM	
ON	Guests had dinner at local restaurant, Honey Pig, came back and played in R7 a bit while guests rested in villa. [Main guest is chatting with some 68th floor guests,] some are sleeping
8882- Trajan	
AM	
PM	
ON	All guests are sleeping
8883- Titus	
AM	
PM	
ON	
8886- Claudius	
AM	
PM	
ON	5 guests, and over 10 TW rooms in OT and PT. Guests had dinner at OHS and played in
8887- Marcus Aurelius	
AM	
PM	
ON	
8888- Constantine	
AM	
PM	
ON	Guests were in and out all day as usual, served number of meals in villa. Picking up 3 special soup for the main guests at 6a from BN9'

Eunice Kim
 Luxury Hotel Operation Manager
 Caesars Palace
 3570 Las Vegas Boulevard South
 Las Vegas, Nevada 89109

Cell: 702-
 Office:
 Email: @caesarspalace.com



ON	
8875 - Mark Anthony	
AM	Checked-out - Needs VIO
PM	VIO complete - BBQ still on patio. Need to wait for 8870 to be out of the PH to move. 8870 checks out next Friday 6/20
ON	
8881 - Hadrian	
AM	Main guest been hanging around in 8882 since 10a- the rest of the group are in the Villa, scheduled to go to the Shooting range at around 5:30p; Direct TV has been set-up- DSL will be set-up sometime today.
PM	DSL set up. Ordered food. 5 guests. All guest went to Aria
ON	
8882 - Trajan	
AM	Stayed in the Villa all day - 5:30p scheduled to go to the Shooting range, DSL has been set-up. Direct TV and DSL has been set-up, tested and working fine.
PM	1 female guest went to see Jabbawakiez at Luxor. 4 guests went shooting at 5:30pm. Main guest went to sleep at 5:30pm.
ON	
8883 - Titus	
AM	Direct TV has been set-up
PM	
ON	
8886 - Claudius	
AM	Direct TV has been set-up
PM	
ON	
8887 - Marcus Aurelius	
AM	Need to set-up Direct TV
PM	Direct TV has been set up
ON	
8888 - Constantine	
AM	Stayed in the Villa all day; Direct TV will be set-up at 6p. No one is allowed to pass the dining room until the guest call the butler.
PM	Direct TV has been set-up
ON	

Michael Williams | Luxury Manager
 Luxury Hotel Operations
 Caesars Palace Las Vegas
 3570 Las Vegas Blvd South
 Las Vegas, Nv. 89109
 Phone 702-
 702-
 @caesarspalace.com

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Jenthe Yung | Manager
Luxury Hotel Operations
Caesars Palace Las Vegas
3570 Las Vegas Blvd South
Las Vegas, Nv, 89109
Office 702 731-
Cell 702 815-
@caesarspalace.com



From: Jenthe Yung
Sent: Friday, June 13, 2014 6:59 AM
To: Christian Brosius; Almee Chan; Eunice Kim; Michael Williams
Cc: Jenna Peterson; Tramy Nguyen; Christine Cheung
Subject: Grave update

Team,

Here is the updated on grave shift:

- Ping Chen room amenity set up is completed. Waiting for Wailana & Tony to set up the flower and balloon
- Luz assigned to take care the photo shooting group in 8818 at 7am
- [Installing DirecTV for 8881/8882/8888 right now. Then the next project is to set up 8883/8886/8887]
- Have to confirm the Spa appointment for Grace in 8882
- Infogensis screen is not working at our dispatcher office. Put in a work order for this 481217
- Coffee table set up is completed in Athena room (only need to push up the perishable items)
- 8882: Dinning table set up for 16ppi & approved by Maggie (see attached photo). Have Banquet round table & 16 chairs ready at Octavius loading area.

Jenthe Yung | Manager
Luxury Hotel Operations
Caesars Palace Las Vegas
3570 Las Vegas Blvd South
Las Vegas, Nv, 89109
Office 702-
Cell 702-
@caesarspalace.com



AM	
PM	
ON	
8887- Marcus Aurelius	
AM	
PM	
ON	
8888 - Constantine	
AM	Main guest will come back at 5pm; 2 extra TV have been delivered in the Villa and currently setting up.
PM	
ON	[MAIN GUEST IS NOT ARRIVED YET.] Guests were in and out, requested many electronic equipments. Served shabu shabu since 4am. No butlers or employees allowed to cross dining room. Butlers to be in kitchen or dining room only after 10am. Ensure to have enough ashtrays

Eunice Kim
 Luxury Hotel Operation Manager
 Caesars Palace
 3570 Las Vegas Boulevard South
 Las Vegas, Nevada 89109

Cell: 702-731-8888
 Office: 702-731-8888
 [redacted]@caesarspalace.com



001-19

8828 Julius

AM
M
ON

8838 - Tiberius

AM
PM
ON

4 guest played in Palace Court until 6:30a. Breakfast time order at 8am. Pre-ordered abalone congee & birds nest

Guests watched games, slept in between. [Guests played in PDR7, had dinner from Kung Fu Restaurant in PDR with Mr. C from 8882.]

8870- Cleopatra

AM
PM
ON

Guests went out. No destination given.

Guests played in PDR 1 and went off property for dinner at 8p.

8875- Mark Anthony

AM
PM
ON

guests checked out at 150pm. Confirmed w/ Butler. Guest had a great time. Returning in 2 weeks. VIO needed.

VIO Completed

8881- Hadrian

M
PM
ON

Guests watching soccer and ordering food all day. FE Hosts brought \$600 Vietnamese food. Need receipt. Guests were in and out all day, tip check for Vietnamese food closed. Some guests played in PDR and went to Poker room after 10p

8882- Trajan

AM
PM
ON

Guests watching soccer and ordering food all day. FE Hosts brought \$600 Vietnamese food. Need receipt.

Guests played in PDR7 and now played in Poker Room

8883 - Titus

AM
PM
ON

8886- Claudius

AM
PM
ON

8887- Marcus Aurelius

M
M

8875- Mark Anthony

AM

PM

ON

8881- Hadrian

AM

Dined on Nobu Burgers for lunch. Host would like a nicer table in media room. Labor is looking for a more cosmetically appearance.

PM

[Guests watched WC in villa, had dinner in villa from EC and BN9]

ON

8882- Trajan

AM

Dined on Nobu for Lunch.

PM

[Guests watched WC in villa, some had dinne in 8881, some went to Nobu with 8838 guest.] Card Reader for Villa main entrance still not working, emailed Key Shop.

ON

8883 - Titus

AM

PM

ON

8886- Claudius

AM

PM

ON

8887- Marcus Aurelius

AM

PM

ON

8888 - Constantine

AM

Dined on Nobu for Lunch.

PM

[Guests were in the villa until 9p, and went to Nobu for dinner, 1 guest in sleep.] Guests also ordere some food from Nobu IRD. HK team was able to finish room before guests come back.

ON

Eunice Kim
 Luxury Hotel Operation Manager
 Caesars Palace
 3570 Las Vegas Boulevard South
 Las Vegas, Nevada 89109

Mail : [redacted]@caesarspalace.com